Safer People Versus Safer Places



PRESENTED BY JEFF MCKISSACK

Physical Risks



Two Key Questions To Begin:

What do we have that others might want?

- Money
- Property/Equipment
- Data / IP / Personal Info
- Access
- Etc.

Who do we have that others might seek to harm?

- Employees
- Owners/Management
- Customers/Clients/Patients
- Etc.



Three Basic Paradigms

- Internal Employee
 Concerns
- External Employee
 Concerns
- Hybrid of the Above Concerns









Anatomy of a Threat

What you don't know can hurt you... and your people.











"Employers should provide safety training for employees so they know what to do if they witness or are subjected to workplace violence. Training should include information on how to de-escalate volatile situation and how workers can protect themselves if deescalation fails."



Hunton Employment & Labor Perspectives





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McDonald's lawsuit proves strong facility security a necessity rather than an option

BY CAROLINE HAMILTON ON SEP 3, 2014



Two former Texas Supreme Court chief justices hired by opposing sides in a lawsuit that resulted in a \$27M verdict against McDonald's will be in court this week for arguments surrounding the judge's decision to uphold or overturn the jury's verdict.



U.S. NEWS

SE NEWS

Cable company ordered to pay over \$7 billion in damages to family of Texas grandmother murdered by employee

Roy James Holden had performed a service call at the home of Betty Thomas, 83, in December 2019. He returned the next day off duty, robbed her and killed her.





"The law imposes duties upon employers. The 'duty of care' in a case like this is greater than the normal duty of care because employees are entering the home. The question then becomes -- was that duty of care breached?"

Michael Maslanka
UNT School of Law

Jury Sends Message with \$7B Verdict





Making The Case For Negligence

- Prove that victims were created as a result of the crime
- Prove corporate responsibility
- Prove corporate negligence
- Prove "Deep Pockets"





Strategies For Mitigation

- Common measures of security
- Less-common measures of security -- training
- Documentation of all the above
- Training to account for turnover
- "Above-and-Beyond"





Data Risks



Cyber Security vs. Data Security

Cyber Security typically entails instances where data is compromised via technological means of viruses, hackers, phishing scams or similar means of *external* access to company information.

Data Security may or may not involve instances where data is compromised via technological means. In fact, it may often take on the role of "social engineering" to facilitate *internal* access to company information.



"Loose Lips"



Remember, always check your child's homework....







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Pentagon leak defendant Jack Teixeira pleads guilty, faces years in prison

By Nate Raymond

March 4, 2024 4:58 PM CST - Updated 2 months ago



An undated picture shows Jack Douglas Tekerira, a 21-year-old member of the U.S. Air National Guard, who was arrested by the FBI, over his alteged involvment in leaks online of classified documents, posing for a settle at an unidentified location. Social Media Website, Via Reuters /

BOSTON, March 4 (Reuters) - Jack Teixeira, a member of the Massachusetts Air National Guard <u>charged</u> <u>with leaking</u> classified military documents on a social media platform, <u>pleaded guilty</u> on Monday to carrying out one of the most serious U.S. national security breaches in years.

Top DOJ Official Admits NY Case Against Trump Is 'Nonsense' In Secret Video

JGALT | NATIONAL SEP 6, 2024



Former President Donald Trump returns to court for his hush money trial at Manhattan Criminal Court on May 30, 2024 in New York City. | Image by Seth Wenig-Pool/Getty Images

A top Justice Department official said the quiet part out loud, ripping Manhattan District Attorney Alvin Bragg's prosecution of former President Donald Trump as "nonsense."



Impersonation











Bribery & Blackmail

- Fiscal vulnerabilities
- Family vulnerabilities
- Emotional vulnerabilities
- Sexual vulnerabilities
- Vice vulnerabilities
- Ego vulnerabilities







Jeffrey Epstein Accuser Claims Billionaire Used Sex Tapes as Blackmail





A former bodyguard of music mogul Sean 'Diddy' Combs has claimed that Combs possessed incriminating tapes of politicians, princes and other notable individuals who attended his parties.



Examples



Harris County employee charged with theft in dominatrix blackmail case









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Texas Health and Human Services Commission potential data breach may have impacted 3,400 people in East Texas

The state agency learned on Jan. 11 that a staff member emailed spreadsheets to their personal email account between September and October 2023.



Author: Zak Wellerman

Published: 5:01 PM CDT March 11, 2024 Updated: 3:30 PM CDT March 12, 2024



AUSTIN, Texas — The Texas Health and Human Services Commission said Monday a potential disclosure of health and sensitive personal information could've impacted nearly 3,400 people living in or near several East Texas communities.

According to the HHSC, the state agency learned on Jan. 11 that a staff member emailed spreadsheets to their personal email account between September and October 2023. On Feb. 2, HHSC learned the spreadsheets had confidential information such as full names, home addresses and telephone numbers, health information, services, financial information, Medicaid identification numbers, and in one instance, a person's Social Security number.



Strategies For Mitigation

- Common measures of cyber/software security
- Less-common measures of security – training
- Documentation of all the above
- Training to account for turnover
- "Above-and-Beyond"





Reputational Risks



The Court of Public Opinion

- Actions on the part of onthe-clock employees
- Actions on the part of offthe-clock employees
- Actions of either on the part of ownership or management





Taco Bell Employee Allegedly Throws Boiling Hot Water at Customers

TACO BELL

EMPLOYEE ALLEGEDLY THROWS BOILING HOT WATER AT CUSTOMERS

City Examples

City employee fired for interaction with demonstrators, as demands continue for Council to say more on Israel/Hamas war







≥ News Livestream Weather Sports Special Reports Submit a News Tip Telemundo
Thomasville City School employee no longer



Dayton city manager loses job after video clip surfaces on social media

Dayton City Manager Kimberly Judge was ousted Monday night. She was placed on leave over a video that surfaced on social media of her dancing during a business trip.



Other Examples





UPDATE: Marlin, Texas police chief arrested, charged in Marlin Animal Shelter investigation







Allentown employee facing charges after planting noose on her own desk, police say

69 News 5 hrs ago



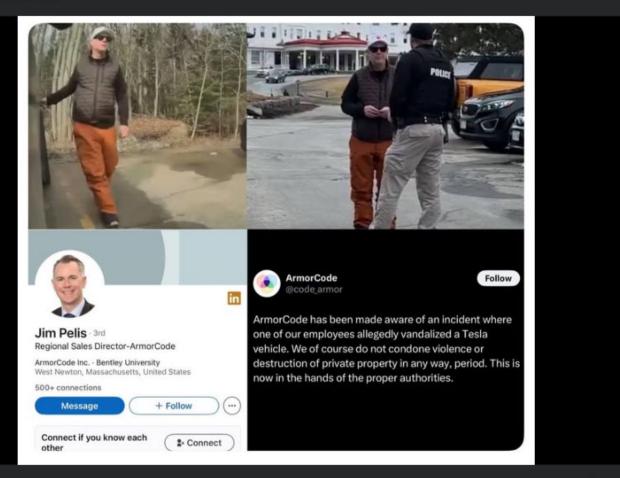




How Quickly These Escalate

"ArmorCode has been made aware of an incident where one of our employees allegedly vandalized a Tesla vehicle. We of course do not condone violence or destruction of private property in any way, period. This is now in the hands of the proper authorities."

- Armor Code via X



Another Recent Example





Standard Corporate Response...

"But 'OUR' people know better..."













"I learned that when you're in a PR crisis, the one thing you can't hire is a PR crisis company."

Julian Wheatland Former COO/CFO Cambridge Analytica/SCL

"Fortune (and fortunes) favors the proactive." Jeff McKissack, Defense By Design



Strategies For Mitigation

- Education & Training
- Employee Handbook add-ons
- Company "Code of Conduct" language
- Training to account for turnover
- "Above-and-Beyond"









DefenseByDesignAcademy.com









Jeff McKissack